

DISPLACEMENT TRACKING MATRIX (DTM) FOR VENEZUELANS IN TRINIDAD AND TOBAGO FREQUENTLY ASKED QUESTIONS

The United Nations (UN) International Organization for Migration (IOM) will conduct an anonymous survey and assessment of the needs of Venezuelan migrants in **November and December 2023.** IOM will use this information to extend aid to vulnerable individuals or families. This confidential process will target Venezuelan migrants 18 years and over. The information collected by IOM will only be used to help persons in need.

FREQUENTLY ASKED QUESTIONS

What is IOM?

IOM is a United Nations organization. The work of IOM is enshrined in the principle that when migration policies are implemented in an orderly manner under humane conditions, both migrants and the host community benefit. IOM works with the government and civil society organizations to:

- Address the challenges posed by migration management
- Encourage social and economic development through migration
- Advocate for migrants' human rights

What does IOM do in Trinidad and Tobago?

IOM established a physical presence in Trinidad and Tobago in 2006 and has two offices in Port of Spain.

Some of the services provided by the IOM POS Office include:

- **Data Collection** The organization carries out studies and needs assessment exercises to inform government policies and the programming work of IOM and other platform members.
- **Direct Assistance** IOM may screen vulnerable refugees and migrants to determine if they qualify for emergency assistance, including but not limited to, food, shelter, non-food items and emergency health care.
- Mental Health and Psychosocial Support Services (MPHSS) IOM provides counselling to Victims of Trafficking and other vulnerable migrants.

Return Scheme and Refugee Resettlement Engagement –IOM may assist stranded migrants who
wish to voluntarily return to their country of origin. IOM may also work with the United Nations
High Commissioner to Refugees (UNHCR) and the Living Water Community (LWC) to resettle
refugees to the USA, Canada, Australia and other countries.

What is the Displacement Tracking Matrix (DTM)?

The Displacement Tracking Matrix (DTM) assesses the characteristics and needs of the migrant population. It will provide the United Nations system, the Government and civil society organizations with information to develop plans and policies for migrants through the collection of secure and transparent information. DTM will aid in promoting the rights of migrants and minimize the risks of irregular migration.

Why will it report only on the Venezuelan population?

The ongoing political, human rights and socio-economic developments in Venezuela have led to the outflow of more than five million Venezuelans into neighbouring countries and beyond. Migration stemming from this is new to the region with significant increases in Venezuelan nationals in Latin America and the Caribbean. There is a need for reliable information to better help understand migrants' conditions of departure, travel path, entry and stay in the recipient countries.

Why is it important to participate?

Participation is key because data generated will identify patterns in the profiles, needs and vulnerabilities of Venezuelan refugees and migrants in Trinidad and Tobago.

The surveys are anonymous as the person's name as well as any identifying information will not be recorded on the survey.

Who will have access to the personal data?

The information will be safeguarded and managed by IOM. All information is confidential. No data will be requested that will allow an individual identification of the person surveyed. Any report generated will statistically show the characteristics and needs of the persons surveyed. The information and reports generated will have a rights-based approach, respecting the confidentiality of participants.

This exercise was also conducted in other countries hosting Venezuelan migrants.

Will my personal information be shared?

NO. IOM is a part of the United Nations and it adheres to the Humanitarian Principles, which include the principle of **neutrality.** This means that the Organization does not take sides for or against any Government. Statistical information will serve to make decisions that improves the management of migration flows but **no personal or individual information will be shared with any Government or any other agency.**

Is there a possibility that survey data will be used to generate a forced return to my country?

No. Apart from the IOM not requesting data that allows individual identification, **IOM does not participate** in forced return or deportation processes anywhere in the world, nor will it do so in the future.